From: Creighton Kirkendall
To: 'microsoft.atr(a)usdoj.gov'
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Subject: Microsoft monopoly and how they affect me.

I am a Senior Software Engineer at a successful publishing company. We have
both CD software and websites that we maintain. Our CD ROMs support both
Mac and Windows and the websites are Netscape & Microsoft compliant.
Recently I found that the newest versions of internet explore decide to
remove the code that supported the open standard for plug-ins. This in turn
caused some major ramification to how I have to handle multimedia on my
site. It seems that with out adding special code on my site that the user
can not view any of the multimedia even if they could before upgrading.
This is due to fact that some of the multimedia on my site is based off of
QuickTime format and not Microsoft own multimedia format. Now I am not
anti-Microsoft, but its decision to bundle its multimedia support with it
browser and then drop support for plug-ins causing others like QuickTime to
become inoperable, with out code modification, cost my company money. Had
Microsoft conformed to open standards in place in the industry, this would
not have happened? I am a user of both Windows and Internet Explore and I
feel that I have been harmed by Monopolistic activities. I feel that
Microsoft is bringing the old browser wars into multimedia industry and its
using it dominant stance in the browser market to do it. I will personally
say that I am worried about supporting other formats other than Microsoft's
because I can not afford to have users going out to my site and it not
function because Microsoft has decided not to support other technologies in
their browser.

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